



OFFICE OF COUNTY MAYOR GLENN JACOBS

Procurement Division • Department of Finance • 1000 North Central St., Suite 100 • Knoxville, TN 37917

ADDENDUM 1 TO REQUEST FOR PROPOSAL 3044

DIGITAL VOICE LOGGING RECORDING SYSTEM

ADDENDUM DATE: April 22, 2021

BUYER: Jay Garrison, CPPB

ORIGINAL OPENING DATE: May 5, 2021 at 2:00 PM

See the following Questions and Answers:

- Question #1. How many geo-diverse sites require local recording?
Answer #1. We have one site, at this time.
- Question #2. How many Analog Channels need to be captured? (Per Site if Applicable)
Answer #2. We currently record 60 digital radio channels.
- Question #3. How many VoIP Devices need to be captured? (Per Site if Applicable)
Answer #3. I am not aware of any VoIP devices that we currently record.
- Question #4. Does KC911 desire fully redundant capture servers?
Answer #4. Yes.
- Question #5. Make/Model of Radio System?
Answer #5. Motorola / 800 Mhz P25 system.
- Question #6. Make/Model of Phone System(s)?
Answer #6. Intrado / Viper.
- Question #7. How many Positions at each PSAP that requires recording?
Answer #7. 26 positions.
- Question #8. How many dispatchers on full staff?
Answer #8. We have 46 full time dispatchers and 44 full time call processors.
- Question #9. Whether companies from Outside USA can apply for this? (like, from India or Canada)
Answer #9. Proposer must be able to provide all of the products, services, etc. required in the RFP. If all of the requirements of the RFP are met, a foreign company may respond. While Knox County solicitations are open and available to all registered vendors, Knox County cannot utilize exchange rates in the cost of goods and services. In order to submit a response to this RFP, companies must have a U.S. Federal EIN number.



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- Question #10. Whether we need to come over there for meetings?
- Answer # 10. Yes.
- Question #11. Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)
- Answer #11. No. Proposer must be available to be onsite per the requirements of the RFP.
- Question #12. Can we submit the proposals via email?
- Answer #12. No. Reference Section 1.11 and Section 1.20
- Question #13. What CAD system is being used at KCECD? Please provide the version that is currently in use as well.
- Answer #13. Hexagon CAD Version 9.4
- Question #14. What 911 phone system is being used at KCECD? Please provide the version that is currently in use as well.
- Answer #14. See Answer #6.
- Question #15. What radio system is being used at KCECD? Please provide the version that is currently in use and what radio consoles are being used as well.
- Answer #15. See Answer #5.
- Question #16. Is the system proposed a total of 88 analog and 32 NEC Digital?
- Answer #16. Yes, reference section 5.2.7
- Question #17. How many stations/positions does Knox County need to record screens on 12 or 15? How many monitors per position?
- Answer #17. 26.
- Question #18. Can you provide CAD manufacturer name and version?
- Answer #18. See answer #13.
- Question #19. On SECTION V RADIO DIGITAL LOGGING SYSTEM REQUIREMENTS : It lists a quantity of 120 Channels 88 Analog licenses and 32 NEC Digital extensions. Should the proposed new voice recording solution be capable of recording Motorola P25 radio talk groups and/or playback of Motorola P25 radio talk groups that are recorded on the VPI P25 logging recorder?
- Answer #19. Yes.
- Question #20. On the narrative example Section V RADIO DIGITAL LOGGING SYSTEM REQUIREMENTS **states:** Proposers must provide a detailed, but concise, narrative under Section XI, Tab V, as to how they will meet the functional requirements stated below. Proposers must also include the checklist in this tab. Failure to include the narrative and/or checklist will be justification to deem the proposal nonresponsive and therefore removed from consideration.
- Do we need to respond to items 5.1.1 thru 5.1.29 only?



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Answer #20. No. Proposers must provide a detailed, but concise, narrative explaining how their system will meet the requirements of the entire section of the RFP.

Question #21. SECTION VI HARDWARE REQUIREMENTS
Proposers must provide a detailed, but concise, narrative under Section XI, Tab V, as to how they will meet the general hardware requirements stated below. Proposers must also include the checklist in this tab. Failure to include the narrative and/or checklist will be justification to deem the proposal nonresponsive and therefore removed from consideration.

Do we need to respond to items 6.1 only?

Answer #21. See Answer #20.

Question #22. SECTION VII PROJECT IMPLEMENTATION
Proposers must provide a detailed, but concise, narrative under Section XI, Tab VI, as to how they will meet the project implementation requirements stated below. Proposers must also include the checklist in this tab. Failure to include the narrative and/or checklist will be justification to deem the proposal nonresponsive and therefore removed from consideration.

Do we need to respond to items 7.1.1 thru 7.1.3 only?

Answer #22. See Answer #20

Question #23. SECTION VIII WARRANTY/MAINTENANCE REQUIREMENTS
Proposers must provide a detailed, but concise, narrative under Section XI, Tab V, as to how they will meet the warranty/maintenance requirements stated below. Proposers must also include the checklist in this tab. Failure to include the narrative and/or checklist will be justification to deem the proposal nonresponsive and therefore removed from consideration.

Do we need to respond to items 8.1.1 thru 8.1.5 only?

Answer #23. See Answer #20.

Question #24. Would Knox Co be interested on recording positions IP and Analog simultaneously? If so, how many positions 12 or 15?

Answer #24. This is not a requirement. However, proposers may include additional information about any additional functionality of their system.

End of addendum.

Jay Garrison, CPPO, CPPB
Procurement Coordinator