



OFFICE OF COUNTY MAYOR GLENN JACOBS

Procurement Division, 1000 N. Central Street, Suite 100, Knoxville, TN 37917

**PROCUREMENT DIVISION
ADDENDUM I
BID NUMBER 2780
INDUSTRIAL WASHING MACHINE**

ADDENDUM DATE: March 29, 2019

BUYER: Donnie Fawver

PAGES: 2 (Two) Total Page

BID OPENING DATE: April 16, 2019 at 2:00 PM

QUESTIONS/ANSWERS:

Question #1: Do I have to remove any machinery before I install a new washer?

Answer #1: Yes, the machinery will need to be removed by vendor.

Question #2: Who is responsible for disposal and environmental charges for disposal?

Answer #2: The machinery will need to be delivered by vendor awarded to the Knox County Property Management Office at 1005 Stewart Street, Knoxville, TN 37917.

Question #3: Can I visit the site to check on dimensions, etc.?

Answer #3: An onsite visit is being scheduled for Wednesday, April 3, 2019 at 11:15 A.M. for vendors that would like to look at site. On site visit location is at Roger D. Wilson Detention Facility 5001 Maloneyville Road, Knoxville, TN 37918 and will start at the dock area. If you plan on attending please contact Donnie Fawver, Senior Buyer at 865-215-5756 or email at Donnie.fawver@knoxcounty.org at least one hour prior to on site visit time.

Question #4: Section 4.4 Warranty: The price of the washer is reflective of the warranty. A "bumper to bumper" coverage will increase the unit price. The normal industry standard is 30 to 60 day labor warranty with freight paid for the arriving part and freight paid to get the part return to manufacture for warranty consideration. Can you detailed specifics?

Answer #4: As stated in the IFB, all vendors must submit the manufacturer's standard new washing machine warranty and shall promptly replace or repair defective material, part, workmanship and/or inadequate design at no cost to Knox County.



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- Question #5:** If you require a “bumper to bumper warranty” this does not cover preventative maintenance that should be performed by the staff and will affect the performance and warranty on the machine. Can you supply additional information? Misuse of the equipment, under or overloading of the equipment, chemical leaks, etc. affect the warranty. Can you supply more specifics?
- Answer #5:** Refer to Answer #4 for the manufacturer’s standard new washing machine warranty only being requested for evaluation of bid responses at this time.
- Question #6:** If you are replacing small units with a larger unit then changes are there is an electric load difference or other MEP’s that needs to be addressed. Who is responsible?
- Answer #6:** Knox County prior to installation.
- Question 7:** What is the smallest hard door dimensions of the doors along the access path?
- Answer #7:** 55 inches.
- Question #8:** After the warranty period ends It is my understanding the competitive vendor will maintain the repair of the equipment. What if the vendor has not competed a factory repair course or is not an authorized distributor dealer or repair service? Can you supply additional information?
- Answer #8:** At the current time, the Knox County Sheriff’s Office does have a washer and dryer maintenance and repair term bid. Depending on the manufacturer warranty results, this may or not be the future action to fix repairs (term may be past expired time). Knox County will work through communication with awarded vendor on future repairs after standards warranty period given.

End of Addendum I

Donnie Fawver, II
Senior Buyer
Knox County Government

This addendum is issued from the Knox County Purchasing Division, Suite 100, 1000 North Central Street, Knoxville, TN 37917. The telephone number is (865) 215-5777 and the fax number is (865) 215-5778.