

FREQUENTLY ASKED QUESTIONS

Community Service Program

What are the Rules and Requirements?

The rules are listed under Program Rules and Requirements in the Program Guide. The Program Rules and Requirements are used to maintain the highest standard of conduct expected and deserved by our Program Partners.

Why should I become a Participant?

There are several benefits to participating in the KCCCSP. It will allow you to demonstrate commitment to a cause while positively impacting your community. Your service hours will result in compensation for your court costs. You will enhance and maximize your strengths and talent, and most importantly, your participation will strengthen your community in a meaningful way.

What are the age and physical limitation requirements for program participant?

Program participants must be at least 18 years old. During the intake process, the program participants will be given information on job descriptions and any physical requirements for that assignment. You have the option to choose the most appropriate service agency based on your specific circumstances, physical abilities, and limitations as well as any trade of specialized skills you may have.

Why do I have to complete a background check and information verification to participate??

Background checks are conducted to help us achieve a more efficient and safer work environment for our Program Partners and all community service participants. The current design for the Knox County Criminal Court Community Service Program is based on accurate and documented evidence that indigence has been verified.





What is the required time commitment to participate in the program?

Time commitments vary according to the total amount of court costs you owe. A Community Service Compensation Structure is provided for you to assess the number of committed hours needed to satisfy the total amount due.

How do I start the process of becoming a Participant?

Scan the QR Code below and complete the Program Inquiry Form or visit the General Sessions Office in person. A criminal background check will be conducted. Eligibility is determined based on participants being indigent and no convictions of any disqualifying convictions. Please allow 3-5 business days for a response. If appropriate for the program, you will be contacted to schedule an intake. If you have any disqualifying convictions, you will receive a letter of decline from our office.

Contact Us:

 (865) 215-4087
 elizabeth.white@knoxcounty.org
 www.knoxcounty.org/criminalcourt
 City County Building
400 Main Street, M84
Knoxville, TN 37902

