Accomplishments & Community Impacts

The Knox County Mayor's Senior Summit Initiative has, from the beginning, focused on a total community awareness approach and response to senior needs and expectations. We are pleased to know that the public/private partnerships, in regard to meeting the needs of seniors, have had a community-wide impact over the past four years and are on target for the immediate future and beyond.



PAWS Program (Placing Animals with Seniors)

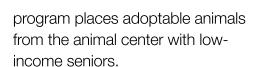


John T. O'Connor Senior Health System

Knoxville-Knox County CAC Office on Aging Accomplishments for Seniors

- Knox County provided \$70,000
 over two years to the Affordable
 Medicine Options for Seniors
 (AMOS) program. Primarily
 focusing on the Medicare Part
 D prescription drug program,
 AMOS staff and trained volunteers
 provided information to 3,390
 individuals, with 1,370 receiving
 detailed personal advising.
- Knox County provided additional funds for Mobile Meals to eliminate the waiting list of 135 people in 2005. Mayor Ragsdale has pledged to continue funding to ensure the "no-waiting list" status. About 770 meals are delivered each weekday to seniors who cannot cook for themselves and have no one to cook for them.

- Funding that supports the Knox County CAC Transit program, which averages more than 1,000 rides per day, providing safe transportation to community resources and services for 4,000 Knox County residents who have no other means. Knox County also provided matching funds for eight propane-powered vehicles.
- The John T. O'Connor Senior Center's expanded North Wing has made it possible to expand the number and kind of programs available. An average of 200 people per day enjoy recreational, educational and health programs. More than 8,000 individuals per year participate.
- Mayor Ragsdale participated in the launch of the PAWS (Placing Animals with Seniors) program, a joint partnership of the Knox County Office on Aging and Young-Williams Animal Center. The



- Knox County support for the Senior Citizens Information and Referral Service (SCIRS) has made it possible for it to expand. SCIRS now partners with East Tennessee 211 and is responsible for the 211-resource database for the 16county East Tennessee region.
- Gift of Sight and Hearing (GOSH)
 has been designated by a private
 foundation as the agency through
 which low-income individuals
 of all ages can apply for eye
 examinations and glasses. An
 average of 50 eyeglasses are
 provided each month. Each year
 50 hearing aids are provided
 through GOSH to low-income
 individuals age 50+.
- The number of available Senior Companions has more than doubled in recent years. Knox County provides part of the required local matching funds for the program. Receiving a small stipend,130 Senior Companions work 20 hours a week to provide respite and in-home assistance to 260 seniors.
- The Senior Employment Program provides job search assistance and

- counseling to help seniors return to the work world. The program served 120 people this year, with 75 of them finding employment.
- The changing role of grandparents assuming the role of primary caregiver has resulted in a marked increase in participants in the Grandparents as Parents program. Currently there are more than 300 grandparent families registered with the program.
- Project LIVE (Living Independently through Volunteer Efforts) provides a much needed resource for exceptional and extensive care management for low-income Knox County seniors. More than 600 seniors receive assistance each year through Project LIVE.
- Bringing assisted living-type benefits to Summit Towers, the CAC Office on Aging is partnering with property owner Lawler-Wood to provide transportation, lunch and case management for residents. Morningside Gardens receives lunch and transportation through the same partnership.
- The Mobile Meals kitchen prepares and packages about 1,200 meals each day. Snacks are provided for children participating in public after-school recreation programs.

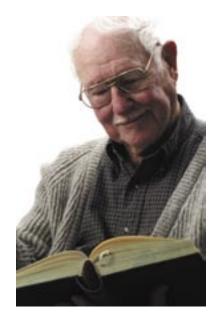
The Daily Living
Center is the
only adult day
care center in
Knox County
that provides free
or reduced-fee
daily care for 22
income-eligible
seniors.



Senior companions



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The Knox
County Public
Library collection
includes nearly
20,000 large
print books and
12,000 talking
books.

Knox County Public Library Accomplishments for Seniors

Reference Department

- Scheduled to speak on Tuesdays to employees of Shannondale Retirement Center about Books for the Homebound (for people who cannot get out), online databases, large print books and books on tape and CD
- Has attended and spoken to Office on Aging groups and other senior groups about library services
- Many seniors attend the free computer workshops
- Reference staff have helped many seniors get the new Knox County prescription discount card
- Staff have been doing storytimes for residents of Shannondale Retirement Center

Homebound Services

- Delivered books monthly to 50 shut ins, most of whom are senior
- Senior Volunteer Recognition
 Event recognized senior volunteers
 and their contributions to the
 community. Sponsored by RSVP.
- Helping Hands Home Assistance Fair for Seniors
- Northgate Fair: The New Age of Northgate was an information fair for seniors, sponsored by RSVP
- Information fair for seniors at Cagle Terrace

Communications/Marketing

- Senior Lectures
 - Archaeology and the Native Peoples of East Tennessee (13 lectures)
 - Our Traumatic Past: The Civil War in Tennessee (8 lectures)
 - Financial workshops for longterm care issues
- Tradeshows and Workshops
 - Covenant Health Systems
 Senior Services Lady Vols Day at the Hall (February, 2006)
 - Knox County Senior Summit (November, 2005)
- Collateral Materials
 - Created posters and bookmarks promoting reference services to seniors
 - Created brochures, bookmarks for Homebound Services
 - Created television ads for Homebound Services (won Silver Addy for PSA)

Collection

- Has nearly 20,000 large print books
- Has 12,000 talking books



Knox County Health Department Accomplishments for Seniors

The Knox County Health Department (KCHD) received more than 40,000 visits from senior citizens. These visits included:

- More than 10,000 flu shots
- More than 1,600 medically needy senior citizens received care through the Knox County Indigent Medical Care Program
- More than 200 female senior citizens received screening for breast and cervical cancer.
- Nearly 6,500 senior citizens received TennCare advocacy services.
- There were over 1,200 visits by senior citizens to the KCHD East Clinic to get immunizations and other services.
- There were more than 8,000 visits by senior citizens to the KCHD main Preventive Health/Traveler's Clinic to get immunizations and travel shots for travel abroad.
- There were more than 6,100 visits to KCHD Social Services by senior citizens for assistance in getting

medical care and medications.

- There were more than 6,200 clinic visits by senior citizens to get primary care services.
- There were more than 1,800 visits by senior citizens to the KCHD West Clinic to get immunizations and other services.
- Nearly 400 senior citizens attended classes on senior nutrition, healthy eating and diabetes offered by KCHD.
- Seniors have participated in numerous health education outreach activities concerning senior health issues and health disparities.

 Prior to Medicare Part D coverage, KCHD Pharmacy has consistently filled an average of 500 prescriptions per month for senior citizens at a cost of approximately \$50,000 per month.

 KCHD helped enroll more than 400 senior citizens onto the Medicare Part D program, where they get extra help to pay for premiums and co-pays. The Knox
County Health
Department
received more
than 40,000
visits from senior
citizens.



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GRANTS

For the 2006 program year, 25 organizations received funding totaling \$243,750.

Alzheimer's Association - \$2,000

CAC - \$4,000

CAC - \$7,500

CAC - \$35,000

Community School of Arts - \$5,000

Contact of Knoxville - \$2,000

Corryton Super Seniors \$5,000

East Tennessee Technology Access Center - \$5,000

East Tennessee Veterans Honor Guard - \$2,000

Frank H. McClung Museum - \$8,000

Helping Hands Home Assistance - \$4,000

John T. O'Connor Senior Center - \$16,000

Knox Housing Partnership - \$10,000

Knoxville Regional Minority Health Coalition - \$12,000

KORRnet - \$10,000

Little Tennessee Valley Educational Cooperative - \$1,000

Lonsdale Community
Development Association
- \$2,250

Love Kitchen – \$6,000

Mental Health Association of East Tennessee - \$8,000

Senior Citizens Home Assistance Service, Inc. - \$70,000

Seniors' Night Out - \$2,000

Sertoma Center, Inc. - \$20,000

Tennessee Valley Fair - \$3,000

Volunteer State Honor Guard - \$2,000

YWCA of Knoxville Phyllis Wheatley Center - \$2,000

Knox County Community Development Accomplishments for Seniors

- Funding to Knox Housing
 Partnership for Willow Place

 Senior Apartments New 20-unit senior complex with certificate of occupancy by June 30, 2006. \$1,833,351.33 in HOME and HOME CHDO funds for this project with an additional \$150,750 in CDBG funds for the Senior Center. The Senior Center will serve both Willow Place and Riverbirch Village Senior Apartments.
- CAC Minor Home Repair
 Program 46 senior households
 were provided with minor
 rehabilitation through May 2006.
 The program was awarded
 CDBG funding in the amount of
 \$200,000 through June 30, 2006.
- CAC North Neighborhood
 Center 15 senior households
 were provided with essential
 services for the prevention of
 homelessness. This program was
 awarded \$15,000 in CDBG funds
 through June 30, 2006.
- InterFaith Health Clinic

 InterFaith serves the working uninsured and through May 2006, medical care and prescriptions were provided on a sliding fee scale to 20 seniors. This program received \$86,000 in CDBG funding.

- Parkridge Harbor Parkridge
 Harbor provides services for
 low-income citizens including the
 homeless, mentally ill, elderly,
 veterans, disabled, alcohol and
 drug addicted, and victims of
 violence. They assisted three
 seniors with food. Parkridge was
 awarded \$50,000 in CDBG funds.
- Volunteer Ministry Center VMC serves the homeless through The Peoples Clinic. Services include dental, medical (including prescriptions), and treatment one Saturday per month for the Hispanic population. To date, 46 seniors have received treatment at The Peoples Clinic. The program received \$30,000 in CDBG funds for the year.
- Knox County Housing Authority
 - KCHA receives approximately 564 vouchers each year to assist not only their Section 8 residents, but also those with vouchers who transfer. Through May 2006, 87 seniors received housing through the program. KCHA received \$2,728,524 for the Federal Voucher Program.