

@ Work For The Clerk

facebook



Name:

Foster Arnett

Websites:

<http://www.fosterarnett.com>

CLERK'S OFFICE

MISSION

STATEMENT

The Knox County Clerk's office is dedicated to making the taxpayer experience in our offices as easy and pleasant as possible. Service with honor, integrity and friendliness will be our hallmark.

LOOKING FORWARD TO 2012

A belated Happy New Year! 2011 is in the rearview mirror and it is hard to fathom that we have turned the page to a new year.

We have a lot of exciting things going on here at our office. We are about to open our new office at the old Markman's site. No longer will this be called the Knox Center Mall Office....but will reflect its new location and be termed the East Knoxville Office. Progress is being made daily. We are on target to move in on January 27th. If you have not had an opportunity to stop by and see the office, please make plans to do so once we move. It is a beautiful building and the addition of another drive up window will make our transactions go so much faster.

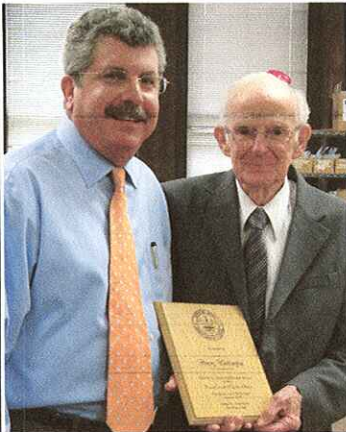
We have hired several new folks to help out in our Motor Vehicle Department. (You will read more about them in the pages to come.) We are so very fortunate to have these new faces on board. In the coming months three more people will be joining our office as Customer Service Representatives.

I want to thank all of you for another successful year in the books. Our complaints remain low and our compliments are up. Our staff seems to be jelling very well and folks are comfortable with our mission of excellence for the taxpayers we all serve. As long as we keep working together and remember not to put on too much self pressure, this is an awfully rewarding and fun place to work.

On a personal matter, Dottie and I want to thank you for all your cards, prayers and special comments during her breast cancer journey. We are almost at the end and so far she is cancer free! Now it is time to remember Teffie and keep her and her family in our prayers as she goes through her journey. We are all behind her and I know she will feel the power in great numbers!

Goodbye '11 and hello 2012!

Thanks, Preacher!



Rev. Harry Whittington is honored by Knox County Clerk, Foster D. Arnett, Jr. for his 11 years of service to the office and to Knox County taxpayers. Harry is a retired Baptist minister who presides over wedding ceremonies in the Old Courthouse and throughout the satellite offices.

TIM WISER IS EMPLOYEE OF THE QUARTER

Knox County Clerk, Foster D. Arnett, Jr. has announced that Tim Wisner is Employee of the Quarter for Winter, 2012.

"Tim is an excellent example of an employee that is multi-functional", Arnett said. "One day, he's filling in as manager in the big room. The next day you might find him renewing driver's licenses. Tim has vast knowledge of all the jobs he is asked to do, including marriage licenses and passports."

Several customers have complimented Tim for his customer service skills and cheerful demeanor.

Tim was also instrumental in helping make some changes to our drivers license reporting

procedures. He met with the Union County Clerk to talk about those changes. It was his expertise and computer skills that helped make that meeting a success.

Tim is a 1999 graduate of Union County High School.

He spends quite a bit of his personal time with his nieces and nephews and watching television during his time off. Tim especially enjoys cable reality shows like "Storage Wars", "Top Gear" and you can frequently hear him quoting line and verse of the latest "South Park" episode. And he works with his dad teaching DUI courses on Saturdays when he's not at Knox Center.



manager in the Old Courthouse, appreciates Tim's constant reliability: "He's always here when I need him to help me manage our daily efforts in the big room", she says. "He certainly deserves this honor."

Teffie Engwall, motor vehicle

WE'RE NUMBER ONE—AGAIN!

Knox County once again tops the list of donations for the Tennessee Organ and Tissue Donor Registry Education Fund. By mid-November, Knox County clerks had collected more than \$78,000 during the three years Foster Arnett has been in office.

"This project is very important to me", he said. "I continue to encourage our clerks to ask

every single customer if they would like to donate to this very worthy cause."



December Donations

Knox Co.	\$2080.76
Sumner Co.	\$1939.63
Hamilton Co.	\$1867.37
Shelby Co.	\$1385.48

Knox Co. Donations 2011
\$32,774.74

EMPTY STOCKING FUND

Thanks to everyone who donated this year to Jeans for a Cause this directly benefited the Empty Stocking Fund project. As you may know, this was the 99th year the ESF has distributed food and toys to over 3,600 families in our area. That equates to 10,000 people and supplied toys to over 3,000 children who might not have had a very Merry Christmas.

Each family received a food basket with over 70 pounds of food including a turkey, fresh produce, canned goods and much, much

more. This program started in 1912 and has been going strong since. The early baskets contained items such as a rump roast, some pork and beans, vegetables and fruit and candy. It was later that repaired toys were added for the children.

Thanks to all of you who donated. You made many people happy this Christmas!

Foster

The News Sentinel Empty Stocking Fund



Early Christmas Presents

Bryan Fox, Motor Vehicle clerk in the Old Courthouse, opens a care package of gifts from his fellow employees. Bryan and his wife, Amanda welcomed a baby boy, Liam, on Dec. 23—just in time for Christmas—and that tax break for daddy's little exemption. Little Liam is the Fox's first child.

Welcome! Nine New Deputy Clerks!



Autumn Cobble
Assignment: Knox Center
Last Job: Motor Carrier
Interesting fact: enjoys travel and going to the lake



Stephanie Cowden
Assignment: Halls
Last Job: Realtor
Interesting fact: enjoys decorating and crafts



Bryan Fox
Assignment: Courthouse
Last Job: Mortgage Lender
Interesting fact: Just joined Naval Reserve



Melanie Norman
Assignment: Courthouse
Last Job: HR clerk
Interesting fact: loves working with kids



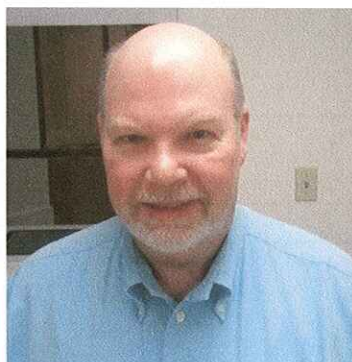
Crystal Rockholt
Assignment: South Knox
Last Job: bank teller
Interesting fact: now reading a James Patterson novel.



Sherman Slay
Assignment: Knox Center
Last Job: Account Manager
Interesting fact: Works with youth sports



Karen Strawn
Assignment: OCH/Audit
Last Job: City of Knoxville
Interesting fact: Loves the outdoors and her dogs.



Charlie Wilson
Assignment: Halls
Last Job: Real Estate
Interesting fact: rides his bicycle in Townsend



Randall Young
Assignment: Cedar Bluff
Last Job: KARM
Interesting fact: raises Bon-sai trees

Happy Birthday

January 2012

- 1—Sam Erexson
- 6—Kathy Dailey
Frank Peroulas
- 13—Blanch Thomas
- 15—Julie Gass
- 25—Bill Bayne
- 29—Angela McGee

February 2012

- 2—Paul Dirl
Steve Elder
Bootsie Foust
- 6—Alex Smith
- 8—Connie Kuykendall
- 9—Harold Daniel
Jessica Reynolds
Jan Rutherford
- 28—Foster D. Arnett, Jr.

March 2012

- 1—Kim Brewer
Susan Humphreys
- 13—Greg Inman
Will Johnson
- 23—Doris Brady
Angela Washington
- 24—Terrie Brooks
- 30—Misty Cloud

Happy Anniversary to 18 Deputy Clerks!

January 2012

- Teresa Clapp—6 years
- Ed Smith—18 years
- Teffie Engwall—5 years
- Debbie Bishop—10 years
- Jean Evans—19 years
- Dee Dee Haynes—6 years
- Gail Riggins—6 years
- Sandra Longmire—12 years
- Shannon Steele—12 years
- Tame Bieber—21 years

February 2012

- Steve Elder—24 years
- Lisa Davis—26 years
- Tracy Watts—9 years
- Alex Smith—9 years

March 2012

- Rell Smith—9 years
- Chris Lynch—9 years
- Mona Word—15 years
- Vicki Dilbeck—5 years

Goodbye To Grace Arter



Grace Arter, motor vehicle clerk at Knox Center has retired after 23 years of service to the Knox County Clerk's Office.

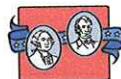
At left: Knox County Clerk, Foster D. Arnett, Jr. presents Grace with a plaque, acknowledging her service to the taxpayers.

At Right, Wendy O'Neal, Jessica Reynolds, Misty Cloud and Pat Sullivan pose with Grace on her last day of work, December 30, 2011. Grace says she intends to get some work done around her house and then do some traveling.



More Important Dates This Winter

Mon. Feb. 20—President's Day (offices closed)



Tues. March 20—First Day Spring

Thurs. Feb 2—Groundhog Day



Sun. March 11—Daylight Saving Time begins (spring forward)

